

**Debit Card Purchase Alerts**  
**Text Message (SMS) and/or E-Mail Message Opt In**

This is a free, no obligation service that enhances the functionality of your MasterCard debit card with near real-time e-mail and mobile alerts. Citizens Bank alerts keep you informed of where and how your MasterCard debit card is being used and to help you quickly identify unusual activity. You have the option to choose from 3 different types of debit card alerts, and the option to choose how and when you receive alerts. You may unsubscribe at any time.

To sign up to receive SMS messages and/or E-Mail messages from Citizens Bank please check the appropriate box's below:

• **Which security alerts would you like to receive?** *(Check all that apply)*

- All transactions or  transactions above \$ \_\_\_\_\_
- All card not present transactions
- All international transactions
- All pre-authorized transactions

You may receive an additional alert for settlement.

• **How would you like to receive your alerts?** *(Check all that apply)*

- I would like to receive text alerts at (    ) \_\_\_\_\_ - \_\_\_\_\_ Mobile Phone Number
- I would like to receive email alerts at \_\_\_\_\_ E-Mail Address  
\_\_\_\_\_ Additional E-Mail Address  
\_\_\_\_\_ Additional E-Mail Address

• **When do you want to receive your alerts?**

- Any time of the day
- Only between \_\_\_\_\_  AM and \_\_\_\_\_  AM  Eastern Time Zone  
 PM  PM  Mountain  Pacific

**I understand that message and data rates may apply.**

Printed Name: \_\_\_\_\_

16 Digit Card #: \_\_\_\_\_

Contact #(s): HM (    ) \_\_\_\_\_ - \_\_\_\_\_, WK (    ) \_\_\_\_\_ - \_\_\_\_\_, CELL (    ) \_\_\_\_\_ - \_\_\_\_\_

E-Mail Address: \_\_\_\_\_ Code Word: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**At any time, you may text: HELP for help or STOP to cancel mobile text notification to 39334 or contact E-Branch. Please contact E-Branch at 505-599-0100 to STOP e-mail debit card purchase alert notification.**

*For Bank Use Only*

Employee/Branch: _____	Date: _____
Completed By: _____	Date: _____
If opting the customer in per telephone request, how was the customer identified? <i>(Check all that apply)</i>	
CODE WORD <input type="checkbox"/> DOB <input type="checkbox"/> SSN <input type="checkbox"/> OTHER <input type="checkbox"/> _____	